M-GOVERNANCE: A TOOL FOR TACKLING THE CORRUPTION IN JAMMU AND KASHMIR

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ABSTRACT

"The biggest Disease is Corruption. The vaccine is Transparency" *M-Governance is a subdomain of e-governance and not a replacement for e-Governance, which has made government serve citizens through cell phones and become a mechanical instrument to battle corruption in Jammu and Kashmir. Mobiles Governance was utilized to work with the detailing of corruption cases and give admittance to true data. This can assist with observing the effectiveness and honesty of a country's social administrations and political life, and make monetary data more transparent. Mobile governance can likewise uphold crusades and activate individuals against corruption. Over the previous decade, government have dispatched a developing number of government drives, a considerable lot of which are remembered for this review. The study defines how mobile administration turned into a hearty mechanical technique to diminish corruption. How the public authority makes all services more transparent, proficient, and responsible. This study centreson how the Mobile governance is a strong apparatus to battle against corruption in Jammu and Kashmir.*

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Keyword: M- Governance, Corruption, Obstacles, Technocracy, Mobile Apps etc.

Methodology

The study adopted Document analysis and survey method for collecting both primary and secondary data. Under Survey Method, it is proposed to adopt Interview method to conduct collect primary data from beneficiaries of M-governance, citizens who are entrusted with the task of using mobile handsets to report and curb the corruption. Furthermore, primary data will be collected using both qualitative and quantitative methods.

Whereas secondary data for the present study will be collected from, Books, journals, articles and other relevant information published in the dailies, weeklies, fortnightlies. Government documents, working committee reports, web sources, information obtained from Google play store about the nature and purpose of the mobile apps form secondary data for the study.
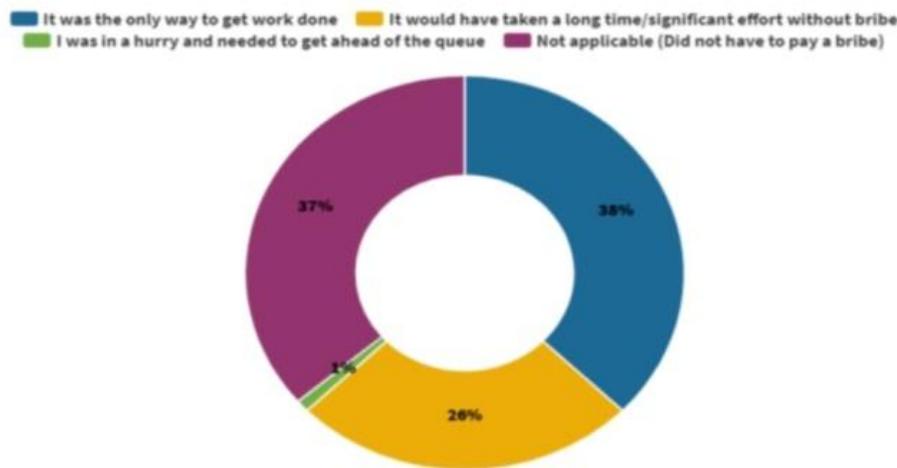
Research Objectives

1. To unmask the meaning of Corruption and Mobile governance.
2. To analyse How m-Governance is a tool for tackling the Corruption in Jammu and Kashmir.

Introduction

Corruption is the maltreatment of endowed force (through legacy, education, marriage, political race, appointment or whatever) for individual increase. The citizens of Jammu and Kashmir are among the most corrupt with regards to admittance to public services, as indicated by a gathering of specialists in their review. The Centre for Media Studies has positioned Jammu and Kashmir (45%) as the most corrupt states analysed in its yearly review on corruption. The investigation likewise discovered that after the advancement of mobile governance nearby, it was seen that the pace of corruption was by one way or another diminishing. M-Governance is the use of cellular or wireless telephones to improve government services and information "anytime, anywhere M-Governance does not replace e-Governance, but rather complements e-Governance and reduces corruption in Jammu and Kashmir. M Governance can be defined as an anti-corruption tool to facilitate and restore democratic governments and companies through the use of electronic means in the interaction between citizens and government and companies and government and in the internal operations of the government. Corruption is a genuine blemish in the public arena. It has a progression of adverse consequences like absence of nature of administrations, absence of satisfactory value,

low pace of improvement, low pace of financial development and conceivable outcomes of joblessness, and so on.. The most common reason for paying a bribe to a government official is that it was only way to get work done and is. If it hadn't been, citizens claim that it was the only way to fast track their work. Without the bribe, it would have taken significantly longer.

Source: Local Circles, Transparency International India

M-governance alludes to the utilization of PDAs by government organizations that need to change associations with residents, organizations, and other government offices. These advances can fill a wide range of needs: better delivery of government services to citizens, better associations with business and industry, engaging citizens through admittance to information, or more compelling government the board. The subsequent advantages can be less corruption, more straightforwardness, more comfort, expanded deals and decreased expenses. Corruption in India is the result of the link between bureaucracy, politics and criminals. India is presently not thought about a delicate state. Presently it has turned into a condition of appearance where everything can be acquired in return for something. Today you can count the quantity of ministers with a legitimate picture on your fingers. Bribery used to be paid for doing some unacceptable things, however presently bribery is paid for doing the perfect things at the right time.

Here are numerous manners by which ICTs overall and cell phones specifically can be used to address Corruption. M governance might be characterized as an enemy of corruption apparatus to make simpler and recuperate democratic government and business through utilization of portable handsets in the connection among citizens and government and business and government and furthermore in interior government activitiesThey can be utilized for mindfulness raising and social preparation mediations. They can likewise work with the revealing of corruption; permit the checking of undertakings and financial plans just as advance transparency in tasks by giving information to administration clients. A wide scope of drives has been effectively executed lately across the world as reflected by the models beneath. Utilizing mobiles for information assortment is progressively normal in the improvement local area, especially in the space of public help conveyance. For instance, UNICEF Ethiopia executed a Rapid SMS program for fieldworkers to screen food deficiencies the nation over. They were prepared to record information with their cell phone and communicate it by means of SMS to central servers for investigation, permitting quick reaction to arising emergencies (UNICEF, 2008). In the wellbeing area, applications have likewise been created, utilizing video, sound, contact screen tests, GPS and SMS to gather, store, send and dissect enormous measures of wellbeing related information.

Applied to the counter corruption plan, such methodologies can be advanced as a citizen based observing device, counting however not solely for gathering input on the quality and amount of public service delivery.

How does M- Governance assist with diminishing Corruption?

M Governance arrangements are utilized to offer the best types of assistance to citizens, increment transparency and lessen corruption. Presently Government need to decide to go online in offices like Customs, Income Tax, Sales Tax and Property Tax, which are extremely corrupt, and citizens have an interface with these divisions. M Governance presents contest that further develops administration levels and diminishes corruption. All mobile applications are centred on a solitary objective, which is to lessen corruption. Innovative intercessions to free Jammu and Kashmir of corruption India holds the questionable prize of positioning 85th out of 175 nations explored for corruption. While Jammu and Kashmir positioned fourth among the 28 states of India. The financial cost of corruption is extremely high. Hence, with India having its spot on the worldwide monetary stage, corruption should be tended to truly. From one perspective, the mentality of tolerating bribery should be broken. Then again, our administration, trade, and administration conveyance components should be made transparent and secure to stay away from any spillages. With its mechanized cycles and data deceivability and access, innovation can assume a major part in debilitating corruption .Effective m-governance (using data innovation to convey government services to citizens) is viewed as a panacea to control corruption. A few of the mediations recorded beneath are appearances of m-governance. Each is referenced independently to feature the sort of corruption it can check. Furthermore, we have recorded other innovation intercessions that can assist with forestalling unite:

Digitization of the availability of offerings along with the issuance of passports, using licenses, fuel online connection, etc.

Digitization strategies and constructions upgrade the change among the specialists, supplier transporters and inhabitants who utilize the supplier. Online supplier transporting components dispose of pointless positions and dispose of brutal volunteers and specialists, thusly pushing off opportunities for bribery.

Preventing corruption in social protection entitlements through information

Spillage in claims alongside retirement annuities, joblessness endowments, and gifts alongside dinners stamps, wellness care, and more prominent happens on the grounds that social area records are missing or distant. For this situation, corruption occurs in manners: while public locale officials stick to a diminish to give the amount legitimately owed, and while inhabitants bribe officials or avoid the gadget to achieve more prominent than is owed. (It couldn't be any more obvious, for example, the instance of Uttar Pradesh. The Janani Suraksha Yojna rip-off changed into found while monetary organization officials proposed that a young lady had raised realm authority's accounts for pregnancies 5 examples in ten months). The Indian Government Unique Identification Number Initiative the Gathering the biometric and segment records of all Indians residents and their alliance with social gifts alongside the legitimate to public appropriation structures is an incredible case of a way of approaching the ones.

Defeating corruption via way of means of getting out of the people

Diminishing human contact, particularly circumspection, can significantly reduce petty corruption. Exercises along with permit restoration (for shops, offices, and vehicles) are a central inventory of bribery, as officials pocket cash on each event a permit is set to be renewed. Citizen registration on transporter entries that deal mechanized notices eventually of recharging periods, utilization of virtual codecs to set up restoration bureaucracy and records and on line utility following can limit minor corrupt practices. Human impedance out in the open administrations, along with strength and water charging, is each and every stockpile of every day corruption, as brokers consistently alter readings and pocket a charge to confirm bills. Computer- aided meter examining devices which are connected to meters without altering can communicate estimated values electronically to the bookkeeping device at organization base camp, thus disposing of the human component and the chance of corruption.

Currency and cashless banking transactions

While amazing money directors can overcome corruption in retail, enormous scope corruption along with black money and money laundering in offices and countries might be overseen through a modern banking without premises, without unfamiliar cash structures. Corrupt exchanges are generally performed with coins all together that they might be imperceptible. Restricting colossal coins exchanges in banking (along with stores, withdrawals, and rope moves) and selling virtual coins exchanges will simplify it to uncover and harder to sidestep. Also, the circle to mobile fundamentally based thoroughly cash switch designs might even limit trivial corruption, in which broadcast communications and realities infiltration are higher than banking.

Preventing corruption in state procurements and recruitments

E–sales and e–procurement stages can help in moving towards cleaner acquisition frameworks by controlling corruption for government offices. With their reasonable fair bidding frameworks and transparent constructions, these frameworks get rid of the plot and unite that are normal for public procurement. Also, mobile governance can give genuinely necessary transparency in ever growing recruitment scams. Indian states like Jammu and Kashmir and Karnataka have shown the lead in controlling corruption in teacher recruitments and moves in government schools by distributing instructor information on the web. Surplus instructors, posts, opportunities, and deficiencies are distributed for the viewing pleasure of anyone passing by, and the device consequently makes matches as indicated by set standards (other than making candidate certifications accessible for examination).
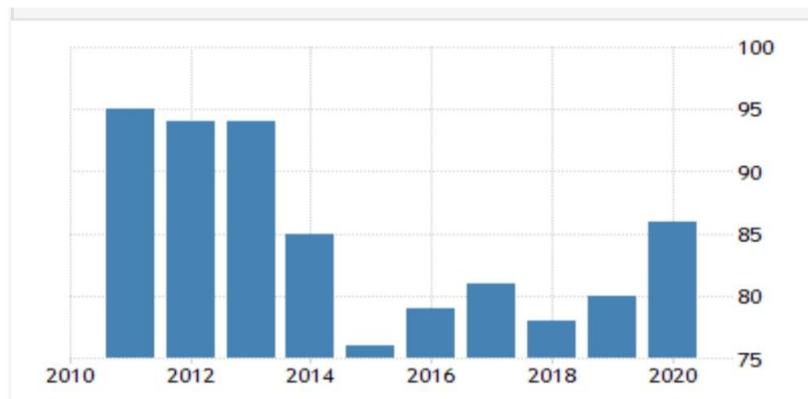
Crowd sourcing corruption information

Sites that crowd source citizen reports of retail corruption go about as social change specialists by breaking the acknowledgment of bribery as a lifestyle. Corruption detailing sites like **I Paid A Bribe** might not have any teeth or may hazard getting entangled in case, however they function admirably as a deterrent through mindfulness age and naming-and-disgracing highlights.

Repeal of article 370 and level of corruption in Jammu and Kashmir

After the fall of PDP-BJP government and imposition of central rule in Jammu and Kashmir in June 2018, Anti-Corruption Bureau (ACB) has enrolled 219 cases under Prevention of Corruption Act against authorities of various positions in the union territory (UT). Union minister Jittendra Singh said the now-scrapped Article 370 had prepared for wild corruption in Jammu and Kashmir as progressive state legislatures utilized it to make their own enemy of unite laws, tweaked purportedly for comfort. He said the setting up of the District Development Councils (DDC) will bring further responsibility, transparency and result situated methodology in the working of the administration in Jammu and Kashmir. The Article 370 had prepared for rampant corruption in Jammu and Kashmir since it gave the progressive legislatures in the express the option to institute their own enemy of join laws which were insufficient and customized for accommodation," he told a political decision rally on the side of BJP competitors in the DDC surveys. Simultaneously, Article 370 additionally gave the state rulers the right not to permit the Centre's Prevention of Corruption Act to be carried out in Jammu and Kashmir like the remainder of the country. "Accordingly, corruption in Jammu and Kashmir, both in lower just as in higher workplaces, turned into a standard instead of an exemption and the normal impression was that anyone who was savvy enough to pull off it could likewise figure out how to go without any consequence.

Source: CMS-ICS 2010 &2020

M- Governance initiatives in Jammu and Kashmir for talking the Corruption

The Government of Jammu and Kashmir continually investing a genuine energy and tries for the headway of m-Governance in Jammu and Kashmir. The collaboration of advanced change was furnished in the domain ceaselessly. The place of the colleague of change is simply with enhanced the work cycle.

Satark Nagrik:

This is an Official Mobile App of Anti-Corruption Bureau Jammu Kashmir. It helps the citizens to lodge their grievances against the officials who demands and are indulged in corrupt practises.

M-Parivahan Complete Transport Solution for Citizen

The division of transport additionally made courses of action of m-administration for the residents of Jammu and Kashmir. The office made site just as versatile application through the residents can apply for recharging of licenses. Aside from that thing the division made the work cycle simple on the grounds that the drivers can pay their vehicle charge online without visiting the workplace. This application enables resident with moment admittance to different data, administrations and utilities identified with the Transport Sector. It aimed to get accommodation to resident and straightforwardness the framework.

The "JK Ecop" App of J&K Police offers a host of police services to the citizens

The J&K Police Mobile App "JK Ecop" offers a simple to-utilize interface that empowers the residents to utilize a large group of administrations going from enrolling an objection to downloading a duplicate of FIR. A Citizen can make demands like acquiring a person authentication, representative check, occasion execution, or inhabitant/PG confirmation through this application. Insights regarding missing people and unidentified dead bodies and so forth can likewise be acquired through this entryway. Different administrations with respect to the traffic police are likewise accessible to the residents through this App. These administrations range from detailing a petty criminal offense to announcing a mishap. Data about the Highway status in the application will assist the residents with arranging their movement. Paying a challan online through this application won't just assist the residents with willing facilitate the weight of the office accordingly lessen corruption to the huge degree.

RTI online Mobile Application

The whole RTI measure in India is directed by the Right To Information Act, 2005 guaranteeing straightforwardness in it. The authority is limited to find back with a solution inside 30 days of getting the RTI application. An Indian resident can document a RTI Application or a First Appeal to get some information about anything identified with any State or Centre authoritative bodies, chosen people/specialists, Ministries, or any attempted element by the decision organization. This 'Right to Information Act 2005 (RTI)' application is exceptionally valuable for Law experts (Lawyer, Attorney ... what's more, others the same.), Teachers, Students, anybody keen on learning this Law of India. Right to Information Act 2005 (RTI) application is for

realizing your constraints just as to make mindfulness for individuals through the computerized data way.
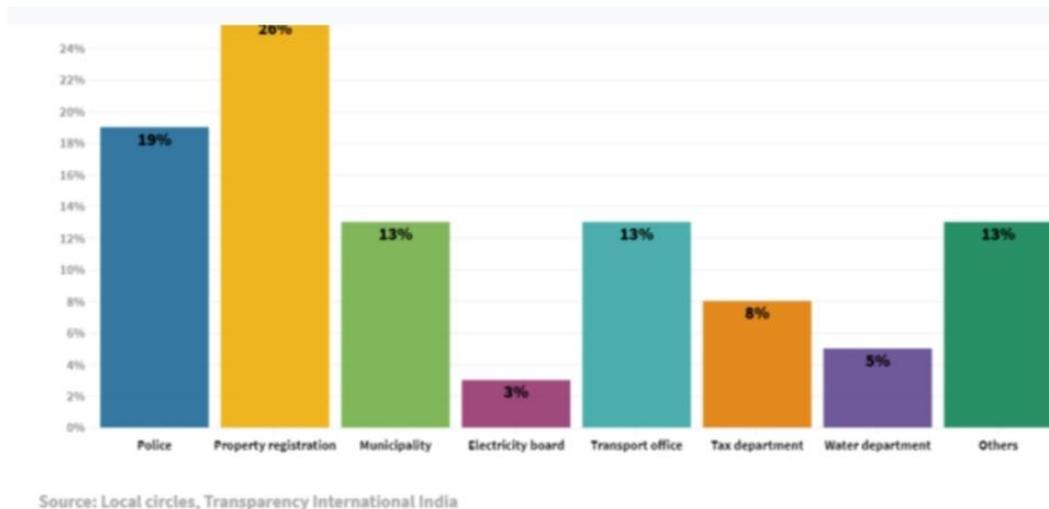
Digi locker

An activity of administration of India is received by the public authority of Jammu and Kashmir which assists residents with putting away the entirety of their administration archives carefully. It's a cross stage application created to work across different parts of the organization. Since the records are verified by the public authority itself, there is no requirement for residents to convey an actual duplicate.

Challenges of corruption in Jammu and Kashmir

Corruption is a worldwide wonder and it is pervasive. Corruption has continuously expanded and is currently multiplying in our general public. Corruption all throughout the planet is accepted to be endemic and all inclusive and a huge supporter of drowsy financial development, to smother speculation, to repress the arrangement of public administrations and to build disparity so much that worldwide associations like the World Bank have recognized defilement as 'the single most noteworthy obstruction to monetary and social turn of events' (World Bank, 2001). Huntington (1968) and different scholars accepts that "corruption is generally common during the most serious period of modernization of a nation and will in general decrease with regulation of cutting edge majority rule government". Fundamentally, Corruption is offense with respect to a position or incredible party through implies that are ill-conceived, improper, or contradictory with moral principles. Corruption regularly ejects from support and is related with pay off. There are numerous obstacles before the corruption like family esteems, obliviousness of society, poor administrative standards, low compensation scales, tricky nexus between officials, implementers and breakers, absence of Transparency in arrangements and undertakings and lack of independent detective agency etc.

The internet is an esteemed asset in m-government drives, yet a few researchers challenge the effectiveness of m-governance. Bhatnagar (2003) declares that e-government is less effective at checking corruption except if there is a prior legitimate system that upholds opportunity of data. Bertot et al. (2010) claims that societies with overpowering force uniqueness are more impervious to straightforwardness, which confines the utility of m governance. Data accessibility through web access doesn't naturally mean legitimate utilization by citizens to request government responsibility, particularly when the normal resident needs political force. To sum up, corruption is an unlawful practice. Corruption is the most significant issue sabotaging the endeavours of states across the globe to handle world's most relentless issues like political solidness, wellbeing and government assistance, practical monetary turn of events, worldwide exchange and speculation, environmental change and neediness. Corruption is not kidding outcomes of helpless administration. A country with pervasive corruption reliably has low speculation rates, poor monetary development and confined human turn of events. The Police department, property, registration, municipality and transport are the top departments where bribes are being demanded. This shows that even through centralized services may have reduced corruption, most citizens services are still subject to bribery.

Source: Local circles, Transparency International India

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Conclusion and findings

M-Governance is important to citizens. Through this we can extensively more end up being close to the advances and organization. M-Governance has various advantages and absolutely not a basic occupation it faces various troubles and checks which should be managed circumspectly. The Government of Jammu and Kashmir needs to utilize additional endeavours to carry inactive regions or divisions into the area of mobile governance to lessen the corruption from the dirt. To close, Jammu and Kashmir is on a vertical direction as far as digitalisation, yet there are more grounds to cover in provincial India. Digital literacy programmes like the Pradhan Mantri Grameen Digital Saksharta Abhiyan (PMGDISHA) can likewise be sloped up to make more noteworthy transparency and responsibility inside conveyance frameworks. In the interim, digitisation of inside cycles of the government and information driven tech developments are regions that ought to be investigated to additionally reinforce the respectability frameworks and upset corruption chances.

We can't fault the government for making an effort not to fix the circumstance for this situation. It is us as the citizens of the biggest vote based system who are dependable similarly too. It is our obligation to remain careful, cease from degenerate practices and give moral and moral training to the group of people yet to come as us will one day involve incredible workplaces in the political, monetary and managerial division of public and private areas. If we can annihilate corruption at our faculty level, it will amplify at public level and possibly then India can develop into a created country at a quicker rate. India, some new enemy of corruption drives have been taken. For instance, different Supreme Court's decision in quest for checking criminalization of governmental issues, numerous e-administration drives will further develop transparency and responsibility. These actions are for sure positive developments, yet acquiring conduct change society will go about as the most powerful weapon against corruption.

"The world will not be destroyed by those who do evil, But by those who watch them without doing anything"

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