

EMPOWERING MBA STUDENTS IN HIGHER EDUCATION THROUGH EXPERIENTIAL AND TECHNOLOGY-ENABLED SKILL DEVELOPMENT

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Abstract:

In today's fast-changing business world, MBA students need practical and industry-related skills. Traditional classroom teaching mainly focuses on theoretical knowledge and provides limited practical exposure. Experiential learning methods such as internships, live projects, case studies, and simulations help students gain real-world experience and improve their managerial competencies (Kolb, 1984; Mintzberg, 2004). At the same time, technology-enabled learning through digital platforms, learning management systems, and analytics tools enhances the learning process and supports interactive education (Selwyn, 2011; Laurillard, 2012). This study examines how experiential learning and technology-enabled teaching methods help in developing skills among MBA students. Primary data was collected using a structured questionnaire from 120 MBA students from management institutes in Nashik city. The study focuses on students' perceptions of experiential activities and digital learning tools used in management education. The results show that experiential learning improves leadership, decision-making, and problem-solving skills, while technology-enabled learning increases students' engagement and analytical abilities. The study concludes that combining practical learning with digital technologies helps MBA students become more prepared for industry requirements and modern workplace challenges.

Keywords: *MBA Education, Experiential Learning, Technology-Enabled Learning, Skill Development, Digital Pedagogy, Industry Readiness.*

Introduction

Higher education plays an important role in preparing students for professional careers. In management education, MBA students are expected to develop practical skills, leadership qualities, and analytical abilities. However, traditional teaching methods mostly focus on theoretical knowledge.

Experiential learning helps students learn through practical experience. Activities such as internships, case studies, industry visits, and live projects allow students to apply their knowledge in real situations. Technology-enabled learning has also become an important part of modern education. Digital platforms, online resources, and analytics tools make learning more interactive and flexible. The combination of experiential learning and technology-based education helps MBA students develop industry-relevant skills.

Literature Review

1. Foundations of Experiential Learning

The report relies on the seminal work of **Kolb (1984)**, which establishes that experience is the primary source of learning and development. This is further supported by **Mintzberg (2004)**, who provides a critical look at management education, arguing that traditional MBAs often overemphasize

theory at the expense of the "soft practice" of managing, which is better developed through experience.

2. Technology-Enabled Pedagogy

The references highlight the shift toward digital and interactive education:

- **Selwyn (2011)** explores the key issues and debates surrounding the integration of education and technology.
- **Laurillard (2012)** frames teaching as a "design science," focusing on how pedagogical patterns must be built to incorporate learning technologies effectively.

3. Data Analytics and Artificial Intelligence

To address the modern requirements of the business world, the literature cites:

- **Davenport and Harris (2007)**, who discuss "competing on analytics," suggesting that data interpretation is a modern "science of winning" that students must master.
- **Holmes (2019)**, via UNESCO, who outlines the promises and implications of Artificial Intelligence for both teaching and learning processes.

Objectives of the Study

1. **To identify the impact of experiential learning practices** (such as field projects, desk research, case studies, internships, marketing activities, industry visit, and simulations) on skill development among MBA students in higher education.
2. **To identify the effectiveness of technology-enabled learning tools** (including LMS platforms, business analytics software, and AI-supported applications) in enhancing engagement, analytical abilities, and industry readiness of MBA students.

Research Methodology

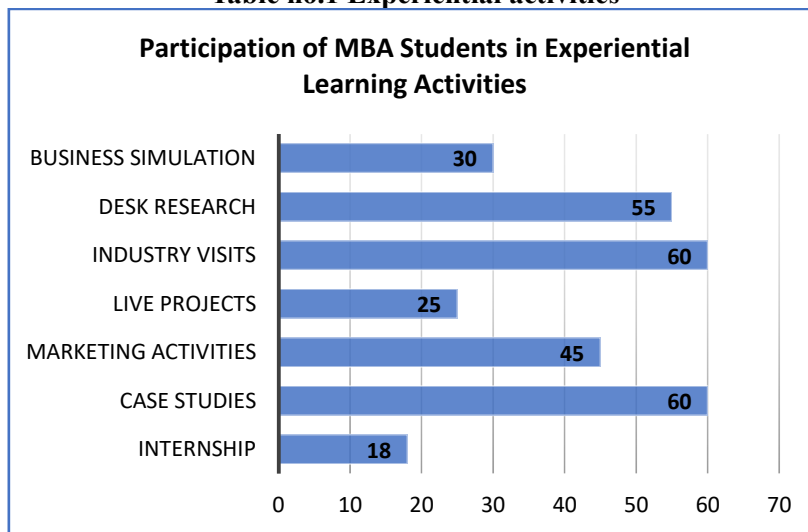
The study is based on **primary data collected through a structured questionnaire**. The questionnaire was distributed among MBA students from management institutes in Nashik city. A total of **120 responses** were collected and analyzed. The questions were designed to understand students’ opinions about experiential learning activities and technology-enabled learning methods used in their education. Simple descriptive analysis was used to interpret the data

Data Analysis and Interpretation

1. Which of the following experiential activities have you participated in?

Sr. No	Responses	Respondent
1	Internship	18
2	Case studies	60
3	Marketing activities	45
4	Live projects	25
5	Industry visits	60
6	Desk research	55
7	Business simulation	30

Table no.1 Experiential activities



Graph no.1. Participation of MBA Students in Experiential Learning Activities

Data Interpretation:

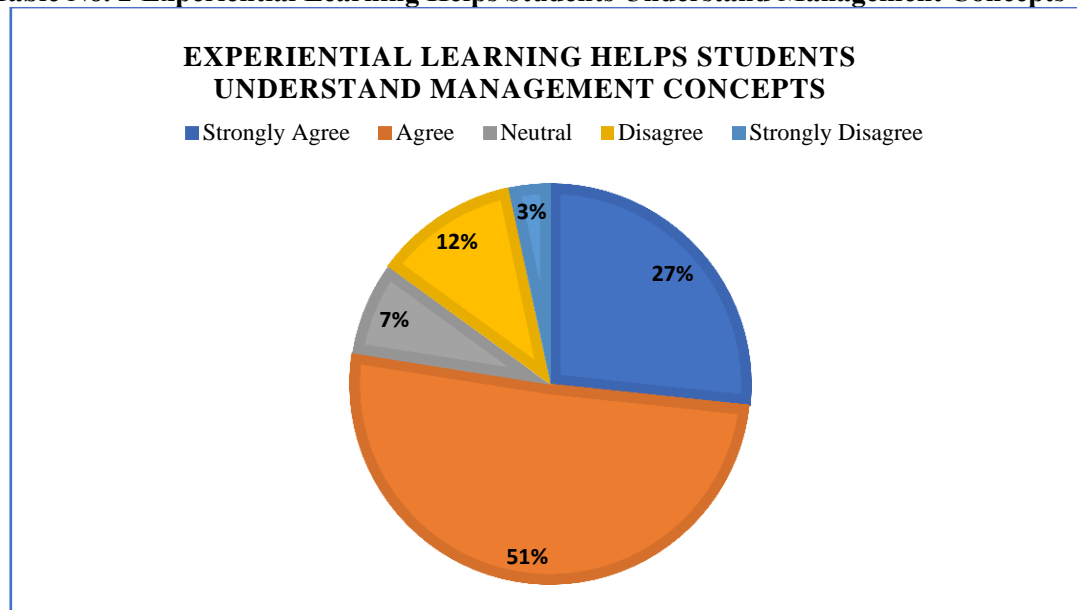
The table indicates that MBA students have participated in different types of experiential learning activities; however, participation is not equal across all activities. While a large number of students have taken part in activities such as case studies and industry visits, participation in other activities like live projects and live projects is comparatively lower. This shows that although experiential learning opportunities are available, not all students are involved in every activity. The variation in participation may be due to differences in availability of opportunities, course structure, or student interest. Therefore, there is a need to encourage wider participation in all experiential learning activities to enhance students’ practical exposure and skill development.

2. Experiential Learning Practices

2.1 Experiential learning activities help me understand management concepts better.

Sr. No	Responses	Respondent	Percentage (%)
1	Strongly Agree	32	26.70
2	Agree	61	50.80
3	Neutral	9	7.50
4	Disagree	14	11.70
5	Strongly Disagree	4	3.30
	Total	120	100

Table No. 2 Experiential Learning Helps Students Understand Management Concepts



Graph no.2. Experiential Learning Helps Students Understand Management Concepts

Data Analysis:

The table shows students’ opinions on whether experiential learning helps them understand management concepts better. A majority of respondents (50.8%) agreed and 26.7% strongly agreed with the statement. Only a small number of students disagreed or strongly disagreed. This indicates that experiential learning activities play an important role in improving students’ understanding of management concepts.

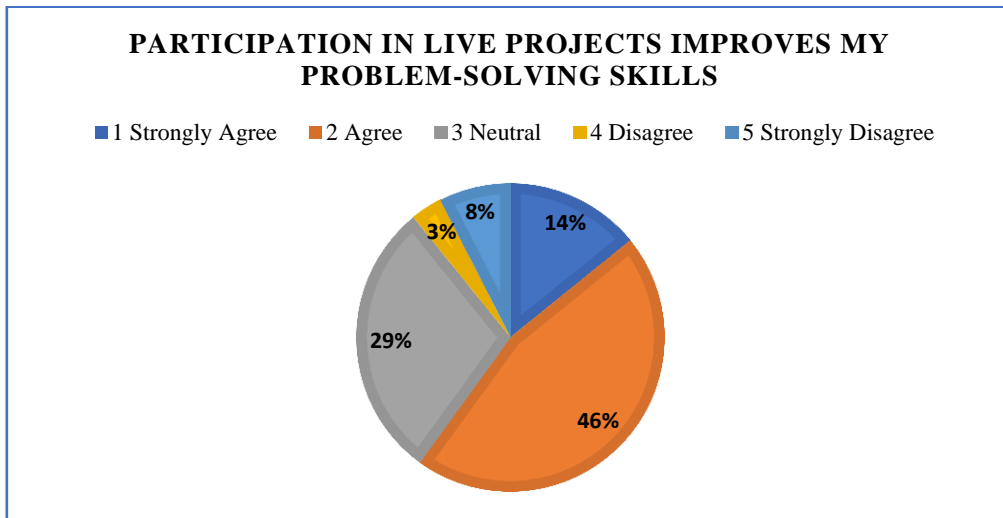
Data Interpretation:

The responses indicate that experiential learning plays an important role in helping students understand management concepts more effectively. Most students have a positive perception of experiential learning methods, which suggests that practical learning activities improve their academic understanding.

2.2 Participation in live projects improves my problem-solving skills.

Sr. No	Response	Respondent	Percentage (%)
1	Strongly Agree	17	14.2
2	Agree	55	45.8
3	Neutral	35	29.2
4	Disagree	4	3.3
5	Strongly Disagree	9	7.5
	Total	120	100

Table No.3 Impact of Live Projects on Problem-Solving Skills



Graph no. 1.3 Participation in live projects improves my problem-solving skills

Data Analysis:

The table indicates that participation in live projects helps students improve their problem-solving skills. Around 45.8% of students agreed and 14.2% strongly agreed with the statement. However, 29.2% remained neutral. This suggests that live projects are useful for skill development, but not all students may have equal exposure to such activities.

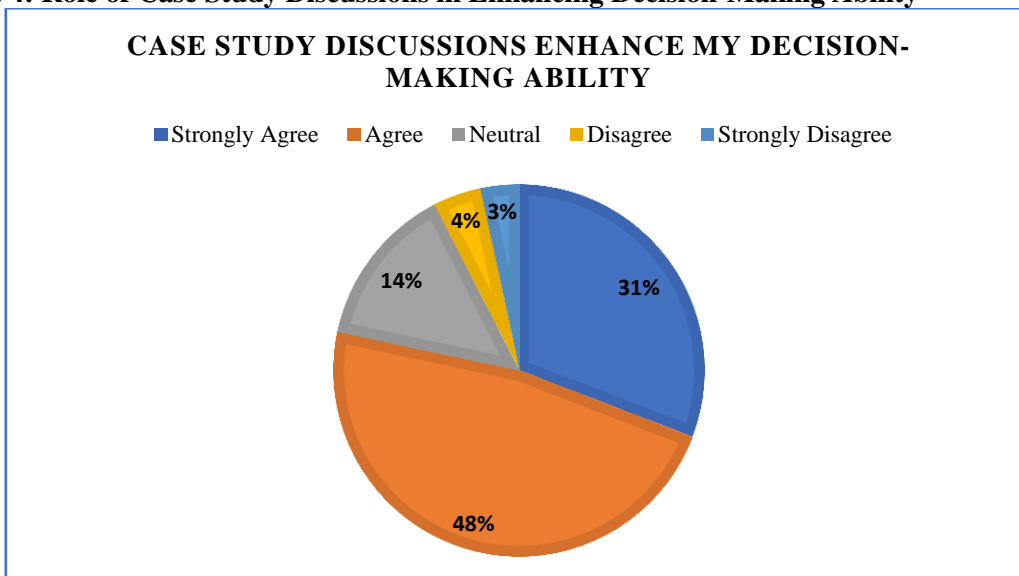
Data Interpretation:

The responses suggest that live project participation contributes to the development of problem-solving skills among MBA students. Practical exposure through projects allows students to apply theoretical knowledge in real situations, which enhances their ability to analyze and solve problems

2.3 Case study discussions enhance my decision-making ability.

Sr. No	Response	Respondent	Percentage (%)
1	Strongly Agree	37	30.8
2	Agree	57	47.5
3	Neutral	17	14.2
4	Disagree	5	4.2
5	Strongly Disagree	4	3.3
	Total	120	100

Table No. 4: Role of Case Study Discussions in Enhancing Decision-Making Ability



Graph no. 1.4 Case study discussions enhanced my decision making ability

Data Analysis:

The data shows that case study discussions significantly enhance students’ decision-making abilities. Nearly 47.5% of respondents agreed and 30.8% strongly agreed with the statement. Only a small percentage disagreed. This indicates that case studies are an effective teaching method in MBA education.

Data Interpretation:

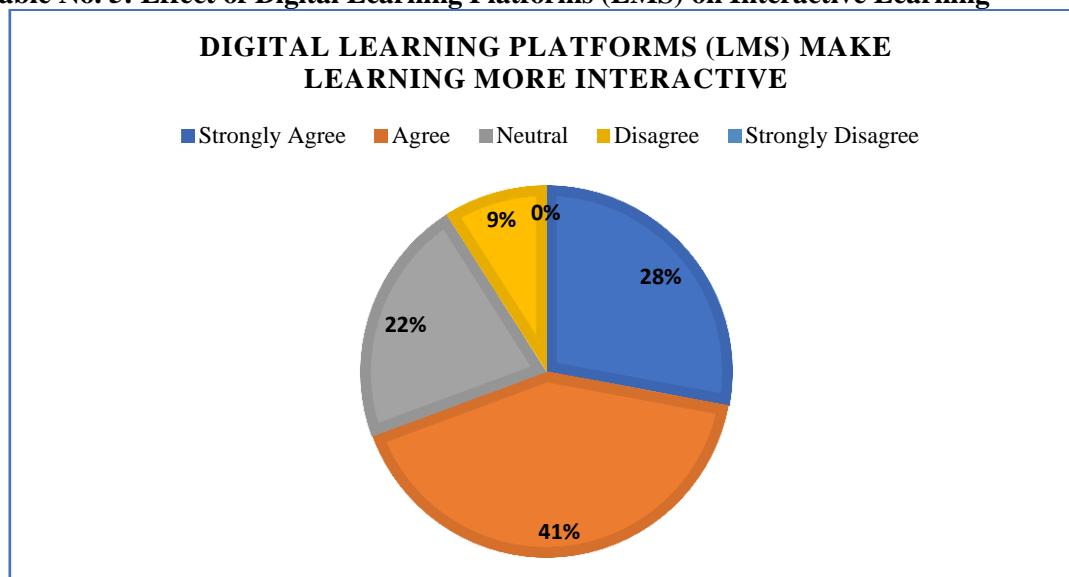
The results indicate that case study discussions are an effective teaching method for developing decision-making skills. Through case analysis, students are able to evaluate different business situations and learn how to make informed managerial decisions.

3. Technology-Enabled Learning

3.1 Digital learning platforms (LMS) make learning more interactive and engaging.

Sr. No	Response	Respondent	Percentage (%)
1	Strongly Agree	31	26
2	Agree	46	38
3	Neutral	24	20
4	Disagree	10	8.3
5	Strongly Disagree	0	0
	Total	120	100

Table No. 5: Effect of Digital Learning Platforms (LMS) on Interactive Learning



Graph no. 1.5 Digital learning platforms [LMS] make learning more interactive

Data Analysis:

The table shows that digital learning platforms such as Learning Management Systems make learning more interactive. A large number of respondents (38.3%) agreed and 25.8% strongly agreed with the statement. This indicates that digital platforms enhance student engagement and make learning more interactive.

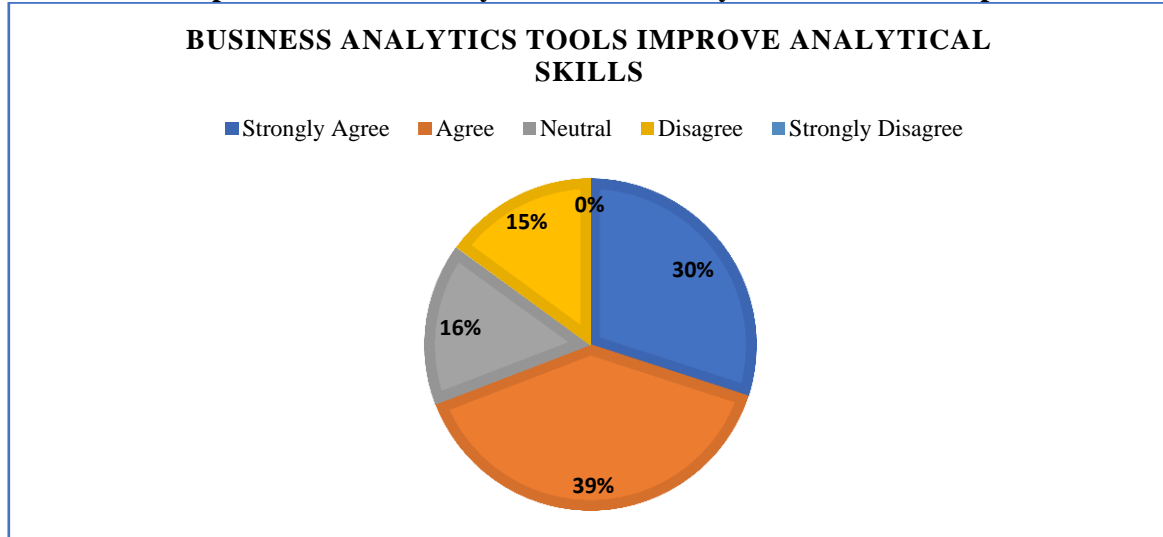
Data Interpretation:

The responses indicate that digital learning platforms enhance the interactivity of the learning process. Technology-supported teaching methods make learning more engaging and accessible for students.

3.2 Business analytics tools improve my analytical and data interpretation skills.

Sr. No	Response	Respondent	Percentage (%)
1	Strongly Agree	36	30
2	Agree	47	39
3	Neutral	19	16
4	Disagree	18	15
5	Strongly Disagree	0	0
	Total	120	100

Table No. 6: Impact of Business Analytics Tools on Analytical and Data Interpretation Skills



Graph no. 1.6 Business analytics tools improve analytical skills

Data Analysis:

The table indicates that business analytics tools improve students’ analytical skills. Around 39.2% of respondents agreed and 30% strongly agreed with the statement. This shows that analytics tools play an important role in developing analytical and data interpretation skills among MBA students.

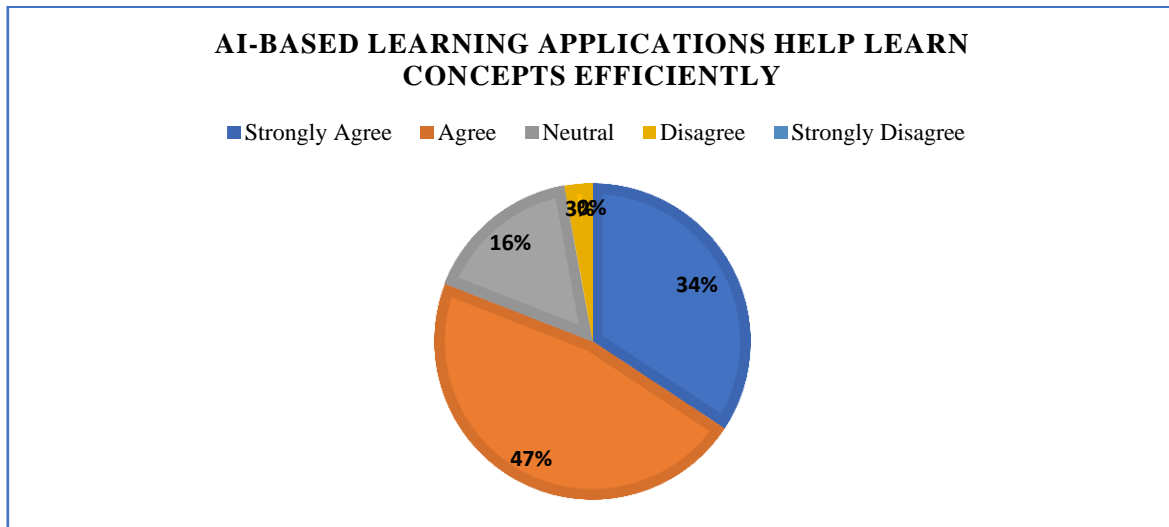
Data Interpretation:

The findings suggest that business analytics tools help students improve their analytical abilities. The use of such tools enables students to analyze data and develop data-driven decision-making skills.

3.3 AI-based learning applications help me learn concepts more efficiently.

Sr. No	Response	Respondent	Percentage (%)
1	Strongly Agree	36	30
2	Agree	49	41
3	Neutral	17	14
4	Disagree	3	2.5
5	Strongly Disagree	0	0
	Total	120	100

Table No. 7: Effectiveness of AI-Based Learning Applications in Understanding Concepts



Graph no. 1.7 AI-Based applications help learn concepts effectively

Data Analysis:

The data shows that AI-based learning applications help students understand concepts more efficiently. A majority of respondents agreed or strongly agreed with the statement. This suggests that artificial intelligence tools are becoming useful learning resources in modern education.

Data Interpretation:

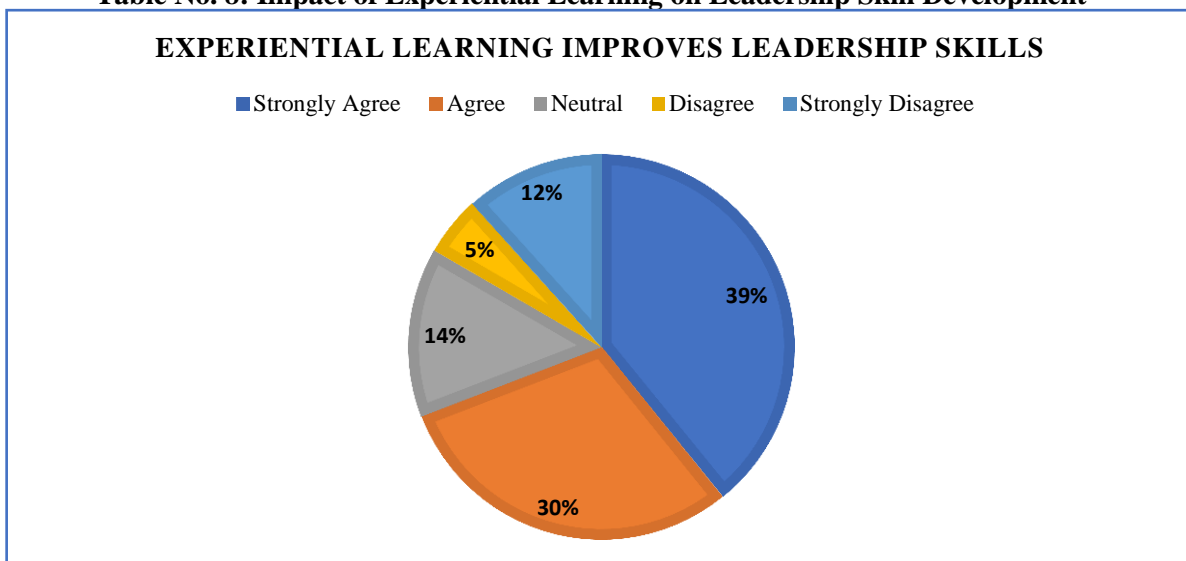
The responses indicate that AI-based learning applications assist students in understanding complex concepts more effectively. These technologies provide additional learning support and improve learning efficiency.

4. Skill Development

4.1 Experiential learning improves my leadership skills.

Sr. No	Response	Respondent	Percentage (%)
1	Strongly Agree	47	39.2
2	Agree	36	30
3	Neutral	17	14.2
4	Disagree	6	5
5	Strongly Disagree	14	11.7
	Total	120	100

Table No. 8: Impact of Experiential Learning on Leadership Skill Development



Graph no. 1.8 Experiential learning improves leadership skills

Data Analysis:

The table shows that experiential learning improves leadership skills among MBA students. Around 30% of respondents agreed and 39.2% strongly agreed with the statement. This indicates that experiential learning activities help students develop leadership qualities.

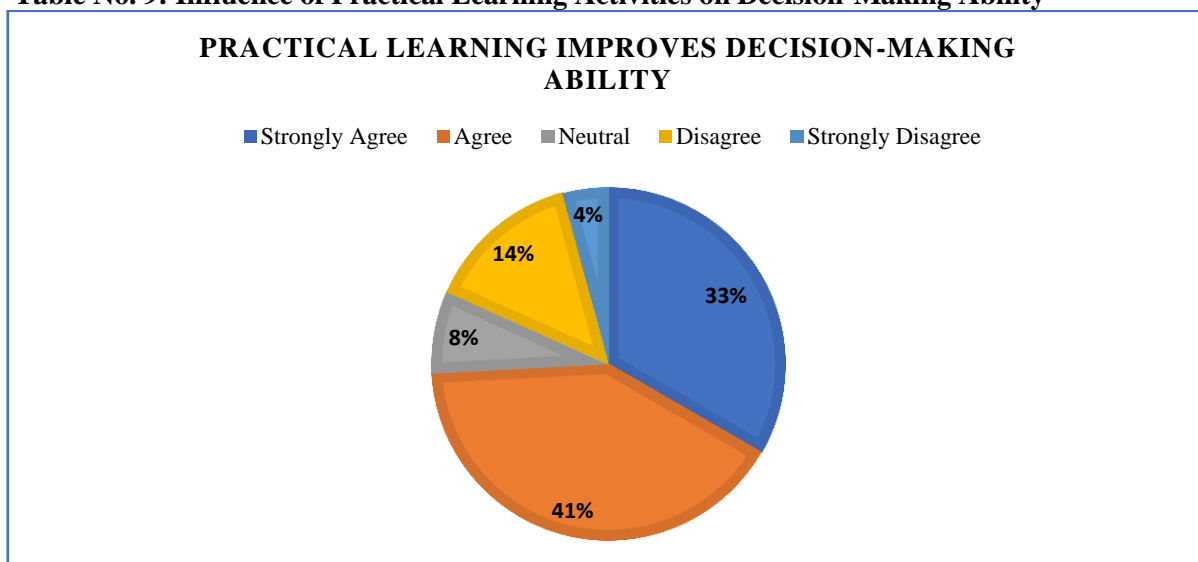
Data Interpretation:

The responses indicate that experiential learning contributes to the development of leadership skills among MBA students. Practical learning activities encourage students to take initiative and develop managerial abilities.

4.2 Practical learning activities enhance my decision-making ability.

Sr. No	Response	Respondent	Percentage (%)
1	Strongly Agree	40	33.3
2	Agree	49	40.8
3	Neutral	9	7.5
4	Disagree	17	14.2
5	Strongly Disagree	5	4.2
	Total	120	100

Table No. 9: Influence of Practical Learning Activities on Decision-Making Ability



Graph no. 1.9 Practical learning improves decision-making ability

Data Analysis:

The data indicates that practical learning improves students’ decision-making ability. A large number of respondents agreed (40.8%) or strongly agreed (33.3%) with the statement. This shows that practical learning methods enhance managerial decision-making skills.

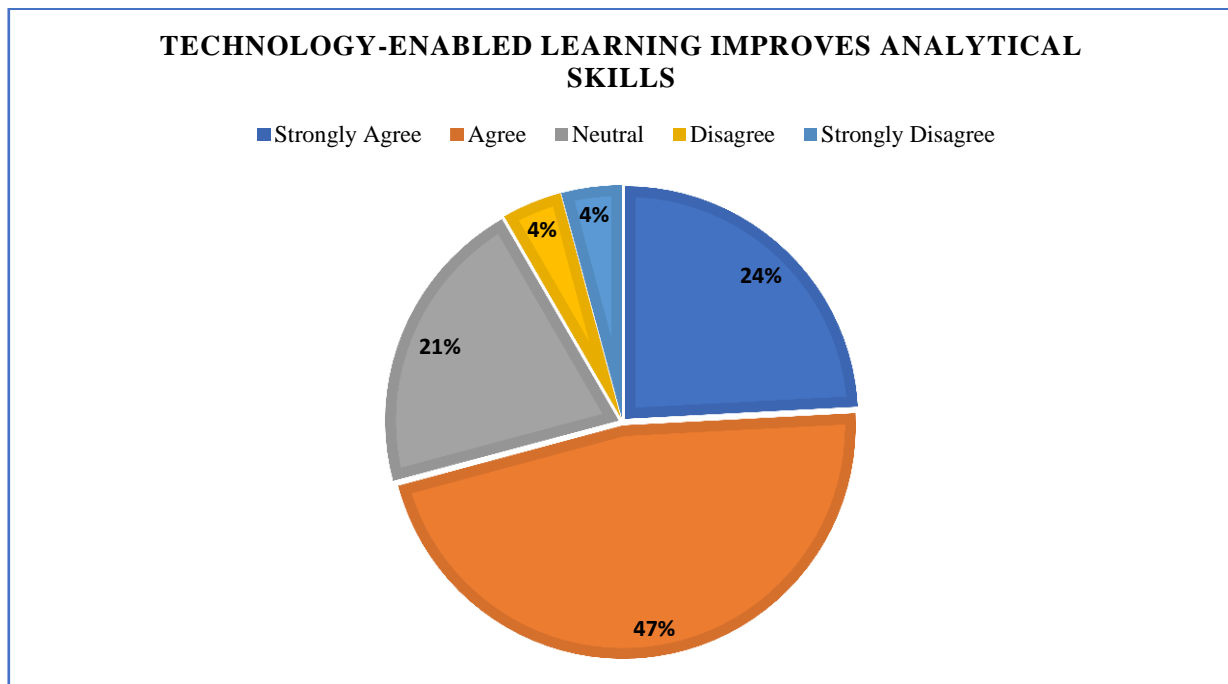
Data Interpretation:

The results suggest that practical learning methods improve students’ decision-making capabilities. Real-life learning experiences help students evaluate situations and choose appropriate solutions.

4.3 Technology-enabled learning improves my analytical skills.

Sr. No	Response	Respondent	Percentage (%)
1	Strongly Agree	29	24
2	Agree	56	47
3	Neutral	25	21
4	Disagree	5	4.2
5	Strongly Disagree	5	4.2
	Total	120	100

Table No. 10: Role of Technology-Enabled Learning in Improving Analytical Skills



Graph no. 1.10 Technology-enabled learning improves analytical skills

Data Analysis:

The table shows that technology-enabled learning improves analytical skills among students. About 46.7% of respondents agreed and 24.2% strongly agreed with the statement. This suggests that digital tools play an important role in developing analytical thinking.

Data Interpretation:

The responses indicate that technology-enabled learning enhances students' analytical thinking. Digital tools help students analyze information more effectively and improve problem-solving abilities.

Findings

- The study reveals several important findings regarding the impact of experiential and technology-enabled learning in MBA education.
- The study found that **60** students participated in case studies and **45** students participated in marketing activities. Along with industry visits, case studies are the most commonly practiced activities among MBA students.
- It was observed that only **18** students have participated in internships. This shows that while internships provide important industry exposure, a very limited number of students currently get this opportunity.
- The findings reveal that **60** students participated in industry visits, which helps

students understand real business operations and industry practices.

- The study shows that only **25** students participated in live projects, indicating that opportunities for working on real business projects are quite limited and need improvement.
- It was found that **30** students participated in business simulation activities, suggesting that simulation-based learning is not widely implemented in management education.
- The results indicate that **55** students were involved in desk research activities, which contributes to the development of analytical and research skills among MBA students.
- The findings also show that experiential learning activities help students develop leadership, teamwork, and decision-making skills.
- The study indicates that technology-enabled learning tools increase student engagement and improve analytical abilities.

Suggestions and Recommendations

1. Address Areas with Low Participation

- **Boost Internship Placements (Currently 18):** Since internships offer critical industry exposure but have the lowest participation rate, the institution should strengthen its corporate relations and placement cell. Recommendations include making a summer internship a mandatory, credit-bearing component of the curriculum and

actively partnering with local businesses, startups, and alumni to create more internship slots.

- Expand Live Project Opportunities (Currently 25): To bridge the gap between theory and practice, faculty should collaborate with SMEs (Small and Medium Enterprises) or NGOs to source real-world problems. Assigning students to solve these as part of their coursework will provide practical experience without requiring full-time commitment from the companies.
- Integrate Business Simulations (Currently 30): Since simulation-based learning is currently underutilized, the institution should invest in modern business simulation software (like Markstrat or Capsim). Faculty should be trained on how to effectively embed these tools into core subjects like Strategic Management or Finance to give students a risk-free environment to test their decision-making skills.

2. Leverage and Enhance Current Strengths

- Maximize the Value of Industry Visits (Currently 60): Since participation is already high, focus on the *quality* of the visits. Ensure that visits are followed by mandatory reflective reports, presentations, or Q&A sessions with industry leaders to solidify the connection between what students see and what they learn in class.
- Modernize Case Studies (Currently 60): As this is a highly utilized method, ensure the case studies remain relevant. Incorporate modern, tech-focused case studies (e.g., AI integration, digital marketing, supply chain disruptions) to keep the curriculum aligned with current global business challenges.

3. General Strategic Recommendations

- Combine Methodologies: Encourage faculty to blend these activities. For example, students could conduct Desk Research (55) to prepare for an upcoming Industry Visit (60), or they could design Marketing Activities (45) for a Live Project (25).
- Increase Technology-Enabled Learning: The findings explicitly state that tech-enabled tools increase student engagement and analytical abilities. The administration should audit the current tech infrastructure and allocate budget to introduce more advanced data analytics tools, AI-driven

learning platforms, and virtual reality (VR) industry tours to supplement physical ones.

Conclusion

The study concludes that the traditional classroom model, which primarily focuses on theoretical knowledge, provides limited practical exposure for MBA students. To address this, the research highlights that a dual approach combining experiential learning with technology-enabled tools is essential for developing industry-ready professionals. Experiential methods such as internships, case studies, and industry visits allow students to apply classroom concepts to real-world situations, which significantly improves their managerial competencies, specifically in the areas of leadership, decision-making, and problem-solving.

Furthermore, the integration of technology including Learning Management Systems (LMS), business analytics, and AI-supported applications has proven to be a transformative force in management education. These digital tools not only increase student engagement and interactivity but also play a critical role in enhancing analytical abilities and data interpretation skills. The findings suggest that while participation in some activities like case studies and industry visits is high, there is a significant need to improve student involvement in internships and live projects to ensure comprehensive skill development.

In summary, the study asserts that the synergy between hands-on experience and digital pedagogy is the most effective way to prepare MBA students for the modern workplace. Management institutes are encouraged to modernize their curricula by making internships mandatory and investing in advanced simulation and analytics software. This holistic educational strategy ensures that graduates possess both the practical wisdom and the technical proficiency required to excel in the fast-changing global business environment.

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