

ROLE OF ARTIFICIAL INTELLIGENCE IN INDIAN ECONOMY

Dr. Ganesh M. Khekale

Y.D.V.D. College, Tiosa

gmkekale@gmail.com

Abstract

This paper how the economic landscape in India is changing. The paper examines how AI is impacting growth, employment opportunities, productivity and other business and economic aspects of the Indian economy. It also looks at how management practices are changing as a result of AI, in relation to the development of new business models, improved decision-making processes and automation of financial functions. The methodology includes an extensive review of the available literature, case studies of key Indian businesses and analysis of key statistical data. It shows how AI has the potential to drive India's economic growth. At the same time, it also identifies the need to address talent gaps and ethical issues. Insights into the future of AI in India are highlighted in the paper's conclusion, which focuses on economic development and the need for strategic adoption. This is a universal journal. It allows others to remix, tweak and build upon the work non-commercially, as long as proper credit is given and new creations are licensed under the same terms.

Keyword - Artificial Intelligence, Indian economy, Training and research

Introduction

The artificial intelligence landscape is evolving rapidly, influencing economies and societies worldwide. India, with its vast workforce and growing digital infrastructure, stands to gain immensely from AI adoption. However, the impact of AI on Indian economy is a double-edged sword—while AI can drive economic growth, enhance productivity, and improve governance, it also poses challenges like job displacement, a widening digital divide, and ethical dilemmas. Ensuring inclusive development through AI is critical to bridging economic and social disparities. India's approach to AI must be holistic, balancing technological advancement with policy frameworks that mitigate risks. The government, private sector, and academia must collaborate to create an ecosystem where AI fosters economic growth without leaving vulnerable sections of society behind.

Review of literature

Bhalla & Das, (2019) AI is revolutionizing the manufacturing sector in India by improving operational efficiency, reducing costs, and enhancing product quality. Research by organizations like NITI Aayog and academic studies (Gupta et al., 2020) highlight how AI-driven technologies such as robotics and machine learning are automating production processes and enabling predictive maintenance. This transformation not only boosts productivity but also raises concerns about the potential displacement of low-skilled workers.

Gupta & George, (2019) India's services sector, including IT services, banking, and retail, is adopting AI to enhance customer experiences and operational efficiencies. Studies (Chakrabarti &

Chatterjee, 2021) underscore AI's role in enabling personalized services through chatbots and recommendation systems, thereby improving service delivery and competitiveness. However, challenges related to data privacy and cybersecurity remain significant concerns.

Mehrotra & Rai, (2021) AI applications in healthcare, such as medical imaging analysis and predictive analytics, are transforming diagnostic accuracy and treatment outcomes in India. Research (Sharma & Jhunjhunwala, 2020) suggests that AI-powered solutions can address gaps in healthcare access and quality, especially in rural areas. Nevertheless, integrating AI into healthcare systems requires overcoming regulatory hurdle and ensuring equitable access to technology.

Research Methodology

This study adopts a descriptive research design to analysed the role of Artificial Intelligence (AI) in transforming the Indian Economy. The study relies on data from journal articles, conference proceedings and policy documents such as the National Industrial Policy. Examples of AI adoption in Liberalization, Privatisation and Globalization. Identification of challenges and opportunities and the alignment of AI adoption with Industrial revolution.

Artificial intelligence in Indian Economy

Enhanced Productivity and Efficiency: AI technologies enable automation and optimization of processes, leading to improved productivity and efficiency. AI-powered systems can perform repetitive tasks with accuracy and speed, freeing up human resources for more complex and creative endeavours. This increased efficiency contributes to cost savings and higher output in industries such as manufacturing, healthcare, and logistics.

Improved Decision-Making: AI systems can analyse vast amounts of data and provide valuable insights for decision-making. With advanced algorithms and machine learning techniques, AI helps in making more informed and data-driven decisions across sectors, including finance, marketing, and supply chain management. This leads to improved resource allocation, risk management, and strategic planning.

Personalized Customer Experience: AI enables businesses to provide personalized experiences to their customers. Through data analysis and machine learning, AI systems can understand customer preferences, behaviour, and patterns, enabling tailored recommendations, targeted marketing campaigns, and customized services. This enhances customer satisfaction and loyalty, benefiting industries such as e-commerce, retail, and hospitality.

Job Creation and Skill Development: The integration of AI in various sectors creates new job opportunities and demands a workforce skilled in AI technologies. The adoption of AI necessitates professionals who can develop, implement, and manage AI systems. This opens avenues for employment and skill development, contributing to economic growth and human capital development in India. Tech Profiles are 3X more likely to report prevalence of DS/AI skills in their resumes, indicating a high penetration compared to the US; the latter has the largest installed talent of DS&AI professionals. The demand for professionals has doubled in the past 3-5 years, with a sudden surge in demand for digital skills, especially for talent around AI/ML, Big Data Analytics and Data Science. India is expected to witness high growth in the demand for Data Science & AI professionals; it is estimated that by 2026, India would need more than a million Data Science & AI professionals.

Innovation and Startups: AI presents a fertile ground for innovation and entrepreneurship in India. The country's vibrant startup ecosystem, coupled with government initiatives like the Self-reliant India campaign and Startup India, provides a conducive environment for AI startups to flourish. These startups drive technological advancements, develop AI-based solutions, and attract investments, positioning India as a hub for AI innovation.

Global Market Opportunities: With its expertise in IT services, India has the potential to become a leading provider of AI solutions and services to the global market. Indian companies can leverage AI technologies to develop innovative products and services for international customers, leading to export growth and economic gains.

Trends, Opportunities and Challenges

Trends-

Increased Government Support: The Indian government has made AI a top priority. It has launched several initiatives, such as the National AI Strategy and AI research centres. These efforts aim to promote AI research and development across the country. The government is also investing in AI-based solutions for sectors like agriculture and healthcare, where it can have a huge social impact.

Growing AI Start-up Ecosystem: India has a thriving start-up culture. The AI start-up ecosystem is growing rapidly, with many companies developing innovative solutions in areas like computer vision, natural language processing, and machine learning. Start-ups like Niki.ai and Tricog Health are gaining attention for their cutting-edge AI products.

Opportunities

Driven Innovation: AI is driving innovation across industries. In manufacturing, AI can optimize production lines and predict maintenance needs. In retail, AI can analyze consumer behavior to offer personalized recommendations. These innovations are creating new business models and revenue streams.

Boosting Productivity: AI can automate repetitive tasks, allowing workers to focus on higher-value activities. This boosts productivity and efficiency. For example, AI-powered chatbots can handle customer queries, freeing up human agents for complex issues.

Challenges

Skill Gap: The rapid pace of AI adoption has created a skill gap. While there is a surge in AI-related courses, there aren't enough skilled professionals to meet the demand. Addressing this gap requires large-scale reskilling initiatives.

High Implementation Costs: For small and medium-sized enterprises (SMEs), the high cost of implementing AI solutions is a barrier. They may not have the resources to invest in AI infrastructure and talent. This could widen the gap between large corporations and smaller businesses.

Conclusion

The study found that Artificial Intelligence (AI) has had a major impact on the Indian economy. The main conclusion of the study was that AI has significant potential to increase economic productivity, increase employment opportunities and drive growth in India's agriculture. The study shows how AI is being used effectively in various industries such as financial, social, e-commerce and IT services, with measurable outcomes. These include streamlined processes, higher customer

engagement and increased network efficiency. The inclusion of AI leads to economic and social development. AI is a valuable tool in enhancing India's economic competitiveness and resilience on a global scale. Bridging the skills gap and ensuring ethical AI use are key issues that need to be addressed. There is no doubt that AI will play a crucial role in maximizing the potential benefits of this technology and minimizing the pitfalls.

References

1. Bhalla, P., & Das, S. (2019). Artificial Intelligence in Indian Manufacturing Sector: A Review. *International Journal of Engineering & Technology*, 8(4), 125-134
2. Gupta, A., & George, S. (2019). AI in Indian Services: A Review of Emerging Trends. *Management Review Quarterly*, 21(3), 112-128
3. Mehrotra, N., & Rai, A. (2021). AI in Indian Healthcare: Opportunities and Challenges. *Healthcare Technology Letters*, 7(2), 56-70
4. Singh, M.B., & Malhotra, D.M. (2020). The Role of Artificial Intelligence in the Indian Education Sector. *Oorja- International Journal of Management and IT*.3.
5. <https://aipi.asu.edu/blog/2025/07/tribal-sovereignty-age>
6. <https://superkalam.com/current-affairs>